

Development Management

Central Bedfordshire Council
Priory House, Monks Walk
Chicksands, Shefford
Bedfordshire SG17 5TQ
www.centralbedfordshire.gov.uk



Central
Bedfordshire

Mr Stewart Long
Secretary Marston Moretaine
Action Group
The Retreat
Station Road
Marston Moretaine
Bedfordshire
MK43 0PU

please ask for
contact centre
e-mail
fax no
web-site
your reference
our reference
date

Mary Collins
0300 300 4448
mary.collins@centralbedfordshire.gov.uk
www.centralbedfordshire.gov.uk
CB/10/01359/FULL
15 December 2010

Dear Mr Long

Application No: CB/10/01359/FULL
Location: Millennium Country Park, Marston Moretaine
Proposal: Full: Erection of a 120.5 metre high wind turbine and ancillary infrastructure.

Thank you for your letter requesting an examination of the planning process leading up to the Development Management Planning meeting on 10th November 2010 and this authority's non receipt of the comments that you sent electronically (and included them in our consideration of the application).

As I understand it, you made comments via our online portal regarding application CB/10/01359/FULL. Our records show that we did receive a number of comments on line with regard to this application but we have no records of a submission from yourself.

I have been advised by our Information & Systems Support Technician that:

'Any comments made online are first pushed from the website into an external server before then pushing from the server into our Gateway which Admin staff would then accept into the specific application that they relate to. A recent check of the Gateway shows no outstanding comments for this application. Therefore we can confirm that we have never received these comments at Central Bedfordshire Council.

The only explanation that we can offer at this stage is that the comments were never fully submitted. The process for submitting comments is:

- First stage - Enter the comments and contact details and click the 'Submit Comments' button.
- 'Comments Ready for Submission' page will appear. This page is for reviewing and editing the comments before submission, after clicking the 'Submit Comments' button on this page the comments will be submitted.
- Acknowledgement webpage will appear. This page confirms that submission has been completed successfully.

If someone were to close the web before receiving the Acknowledgement page then the comments would not be submitted.

At this stage this is the only explanation that we can offer as to why the comments were not received.'

We may need to carry out further investigations and ask Plantech, who provide the server, to run a search of their servers to see if they ever received your comments. We can also check whether there were any problems with the ICT infrastructure at either Plantech or Central Bedfordshire. Please can you able to confirm the date on which the comments were lodged online.

Yours sincerely

A handwritten signature in cursive script that reads "Mary Collins".

Mary Collins
Planning Officer